



AT UNIVERSAL ORLANDO®

HOTEL FACT SHEET

Experience the allure of the South Seas at Loews Royal Pacific Resort at Universal Orlando®. Feel the excitement of a time when adventurous travelers first island-hopped the South Pacific, relaxing along their journey at magnificent resorts where they could kick back and enjoy the beauty of the islands. You can dine on exceptional cuisine, delight in the impeccable service and soak in the breathtaking splendor of lush tropical surroundings.

ADDRESS/CONTACT INFORMATION

6300 Hollywood Way
 Orlando, FL 32819-7888
 Phone: (407) 503-3000
 Fax: (407) 503-3010

RECENT HOTEL AWARDS

- ♣ AAA Four Diamond Award Winner – 2004 - 2011
- ♣ *Travel + Leisure Magazine* – Top 50 Hotels in the U.S. and Canada - 2011
- ♣ *Conde Nast Traveler Magazine* Reader's Choice Award – Top 150 Resorts in Mainland U.S. – 2010, 2011
- ♣ *American Baby Magazine* - #1 vacation spot that caters to Itty Bitty Travelers - 2011
- ♣ Fodor's Travel – Fodor's Choice Award – 2010
- ♣ *Florida Trend* – Top 25 hotels in Florida – 2009
- ♣ TripAdvisor.com – Top 10 best pet-friendly hotels - 2009
- ♣ *Child Magazine* – Finalist Top 50 Best Family-Friendly Resorts - 2006

Meetings Industry Awards

- ♣ *Meetings & Conventions Magazine* – Gold Key Award – 2004, 2006, 2010
- ♣ Groups International – Best Meeting & Conference Hotels in the U.S. - 2009

GUEST ROOMS

<i>Type</i>	<i>Rooms</i>	<i>Sq. Ft.</i>
Standard	752	335
Water/Pool View	161	335
Royal Club	42	335
King Suites	28	670
Kids Suites – Jurassic Park Theme	8	670
Hospitality Suites	10	1,005 (parlor only)
Royal Suites	3	1,005 (parlor only)
Presidential Suites	2	1,340 (one-bedroom)
Total Number of Rooms	1,000	

100% of the rooms are non-smoking, 60% of the rooms are connecting and 55 rooms are handicap accessible.

IN-ROOM AMENITIES

- ◆ 300 thread count, 100% cotton bed linens
- ◆ 32" flat panel television with HD channels and On demand in-room movies (fees apply)
- ◆ iHome clock radio
- ◆ Two telephones (one cordless) - each with dual voice lines, data port, and voicemail
- ◆ Smart room technology for automated heating and air conditioning
- ◆ Bathroom featuring separate bath and vanity area, 100% combed and ring-spun cotton terry towels, Lather skin and body care products, hair dryer and make-up mirror
- ◆ Keurig coffee maker featuring Chef Emeril's gourmet coffee and assorted teas
- ◆ Refreshment pantry
- ◆ Cotton signature bathrobes
- ◆ Iron, ironing board and in-room safe
- ◆ In-room wireless high-speed internet access (fees apply – complimentary wireless high-speed internet access in public areas)
- ◆ Daily newspaper delivery to guest rooms (upon request)
- ◆ Evening turndown service (upon request)

CLUB LEVEL ROOMS (additional charges apply)

- ◆ 42 rooms (335 sq. ft.) total
- ◆ Free access to *The Gymnasium* fitness center
- ◆ Discounts on cabana rentals
- ◆ Personal concierge services to meet all our guests' vacation needs
- ◆ Access to the Royal Club Lounge, our 2,000-sq. ft. lounge staffed from 7:00 am – 9:30 pm daily, featuring:
 - Complimentary coffee, tea and soft drinks throughout the day
 - Continental breakfast served each morning (7:30 – 10:00 am)
 - Afternoon snacks (Noon - 3:00 pm)
 - Hors d'oeuvres, beer and wine served each afternoon (4:30 - 6:30 pm)
 - "Something Sweet" each night (8:00 – 9:00 pm)
 - Complimentary computer station for guest use

FOOD & BEVERAGE OUTLETS

- ◆ **Islands Dining Room** – Islands now features modern, Pan Asian cuisine with a twist. Rooted in the time-honored traditions of Asian masters, the cuisine represents an inspired journey and blending of flavors using local ingredients. This restaurant features its own children's dining room featuring kiddie-sized tables and chairs, flat screen TV playing cartoons, a Bali-style play area. Enjoy casual surroundings and a menu that will satisfy any taste. *Seating capacity - 300 interior/60 exterior.*
 - *Breakfast Buffet* 7:00 am – 11:00 am Mon-Fri / 7:00 am – 12:00 pm Sat & Sun
 - *Lunch/Dinner* 11:00 am – 10:00 pm daily
 - Special Entertainment on select nights including Universal Orlando character dining
- ◆ **Emeril's Tchoup Chop** – Celebrity Chef Emeril Lagasse offers a unique and exotic journey through the Pacific Seas. Located on the first level next to the convention space – complimentary valet parking available for restaurant guests. *Seating capacity - 160 interior only. Open daily. Reservations recommended 407-503-CHOP (2467).*
 - *Lunch* 11:30 am - 2:00 pm daily
 - *Dinner* 5:30 – 10:00 pm Sun – Thu / 5:30 – 11:00 pm Fri & Sat
- ◆ **Jake's American Bar** – The pilot of his own island-hopper airplane, Jake also runs this friendly bar that's the perfect place to meet for drinks, food and lively conversation about your day's adventures. Jake's is located in the main reception building, pool level (1st floor). *Seating capacity – 140 interior/40 exterior. Open daily.*
 - *Hours* 4:00 pm – 2:00 am daily
 - Entertainment on select nights
- ◆ **Bula Bar & Grille** - Bula means "welcome" in Fijian, and you will love this casual poolside eatery, featuring tropical drinks, sandwiches, wraps and "Our Own Half Pound Burger"! Bula Ice Cream shop also open seasonally March - Oct. *Seating capacity – 48 at tables/18 at bar/350 loungers. Open daily.*
 - *Food service* 11:00 am – 9:00 pm (hours can vary by season)

- *Beverage service* 11:00 am – 11:00 pm (*hours can vary by season*)
- ◆ **Orchid Court Lounge** - Located on the lobby level overlooking the pool area, Orchid Court Lounge is furnished with hand-carved furniture from Bali and adorned with beautiful orchids. Our elegant lobby lounge serves a continental breakfast and Starbucks coffee every morning. Enjoy elegant lounge food and cocktails in the afternoon and evening, along with great views of the resort. *Seating capacity – 32 interior only.*
 - *Continental breakfast* 6:00 am – 11:00 am Mon – Fri / 6:00 am – 12:00 pm Sat & Sun
 - *Cocktail Lounge* 4:00 pm – 12:00 am daily
- ◆ **Orchid Court Sushi Bar** - Located adjacent to Orchid Court Lounge. Features modern, inventive sushi and sashimi presentations, Asian-inspired desserts and a variety of South Seas martinis.
 - Open daily 5:00 – 11:00 pm
- ◆ **24-Hour Room Service** allows guests to eat in the privacy of their room.

Special Events

- ◆ **Wantilan Luau** - Savor the exotic tastes of the South Pacific and enjoy a musical journey through the Polynesian islands. Hula dancers, knife twirlers and fire dancers delight the audience and entice a few to even learn the hula! Great entertainment for the entire family. Seating begins at 6:00 pm Saturday nights year-round and Tuesday nights seasonally (subject to change). Tickets are \$60 for adults and \$33 for children 12 and under (plus tax) Price includes gratuity, non-alcoholic beverages, wine, beer, and mai tais! Reservations required, call 407-503-DINE (3463). *Seating capacity – 240 exterior only.*
- ◆ **Aloha Friday** - The work week is over and it's time to kick back in the tropical paradise of Loews Royal Pacific Resort and celebrate the weekend. Put on your favorite Hawaiian shirt or dress and join the party from 6:30-8:30pm. Your ticket includes a taste of the islands, beer and wine, lei greeting, and a live band. Events are held periodically through the year. Check the website for details or call 407-503-3200.

RECREATION & AMENITIES

- ◆ Lagoon style swimming pool featuring a white sand beach and the following:
 - Two hot tubs
 - Royal Bali Sea interactive water play area for children
 - Poolside activities plus weekly “dive-in” movies” (*weather permitting*)
 - Sand volleyball court, pool table and ping pong
 - Private cabanas available for rent featuring ceiling fan, plasma TV featuring HD channels, fruit basket, six sodas & two waters. Rental prices start at \$200 (*varies by season*). Call 407-503-3235 for reservations.
- ◆ Torch lighting ceremony featuring the “oli aloha” welcoming chant, a fire dancer and more. *Poolside on select evenings*
- ◆ *The Gymnasium* – 5,000+ sq. ft. fitness center featuring locker rooms with separate steam and sauna rooms. A co-ed whirlpool and the latest in Cardio Fitness and circuit training equipment featuring Cardio Theater. Daily fee applies. Discounted multiple day passes are available.
 - Features a private massage room; massages are available by appointment Tuesday through Saturday, from 10:00 am – 6:00 pm. Services provided by Mandara Spa.
- ◆ Mandara Spa at the neighboring Loews Portofino Bay Hotel, a 12,300-sq. ft. full-service spa offering a wide range of services. Call (407) 503-1244 for more information and reservations.
- ◆ Two gift and retail shops including:
 - *Toko Gifts* featuring a range of toiletries and sundry items plus Loews Royal Pacific Resort apparel, Universal toys and souvenirs, and much more.
 - *Treasures of Bali* featuring the latest tropical island wear, snacks and imported gifts
- ◆ The Mariner’s Club supervised kids’ camp
 - \$15 per hour per child. Meal is an additional \$15 per child
 - Open 5:00 – 11:30 pm Sunday through Thursday and 5:00 pm - midnight Fridays and Saturdays. (Times and location are subject to change.) Call 407-503-3200 for reservations and more information.
- ◆ Game room
- ◆ Jogging and walking paths around the resort
- ◆ The Golf Universal Orlando program offers resort guests special benefits and preferred tee times at several nearby award-winning courses including *Grand Cypress Golf Club* and *Windermere Country Club*. Complimentary transportation provided for parties of four or more.
- ◆ Full-service business center open 7:00 am – 7:00 pm Monday – Friday and 9:00 am – 3:00 pm Saturday. Closed Sunday.

- ◆ Complimentary wireless high-speed internet access (HSIA) in most public areas
- ◆ Full-service concierge, Universal Orlando Attraction Ticket Center
- ◆ Hertz car rental desk on-site

EXCLUSIVE THEME PARK PRIVILEGES FOR GUESTS of the ON-SITE HOTELS;

Skip The Regular Theme Park Lines

- ◆ Universal ExpressSM ride access* to skip the regular lines throughout both theme parks - a FREE benefit worth up to \$87 per person, per day[^] (valid theme park admission required). It's the fastest way to ride – enjoy unparalleled access all day long, as often as you'd like.

*On-site hotel privileges good for hotel stay as indicated on the room key card. Only good for the number of guests staying in the room. Paid theme park admission required. Some attractions excluded. Express ride access available during normal theme park operating hours only. Not valid for separately ticketed special events. Additional restrictions may apply and benefits are subject to change without notice. Access may be restricted during certain times at certain attractions. [^]Based on current pricing for the Unlimited Express pass, sold exclusively at the Universal Orlando front gates. Prices subject to change without notice.

Early Park Admission into Universal's Islands of Adventure

- ◆ As an on-site hotel guest, you have a special opportunity to enter Universal's Islands of Adventure® one hour prior to theme park opening each day – before nearly all other guests.
- ◆ Resort water taxi service is available each morning to help you take advantage of Early Park Admission. Please be sure to have a hotel room key card for each person in your group along with your theme park ticket, as this ensures your early entry.

†Requires paid theme park admission. Early Park Admission begins one hour prior to Universal's Islands of Adventure® regular opening hour for on-site hotel guests and is valid seven days a week for travel through 12/31/12, valid only at Harry Potter and the Forbidden Journey™, Flight of the Hippogriff™, Dragon Challenge™ and The Cat in the Hat™. If technical problems arise or the opening of an attraction is delayed, another Islands of Adventure attraction will open for Early Park Admission. Universal ExpressSM ride access is not valid during Early Park Admission. Additional restrictions may apply and the foregoing benefits are subject to change without notice.

Additional Benefits

- ◆ Take the complimentary water taxis along picturesque waterways or ride the shuttle bus directly to both theme parks and Universal CityWalk®.
- ◆ Priority seating at select restaurants throughout both theme parks and enjoy first available seating at select Universal Orlando and CityWalk restaurants. Complimentary package delivery of in-park purchases to guest rooms
- ◆ Resort-wide charging privileges with your room key card. Use your hotel room key card to charge food and merchandise at Universal Orlando locations where credit cards are accepted.
- ◆ Complimentary delivery of merchandise purchased throughout the resort to your on-site hotel room.
- ◆ Universal Orlando character dining with some of your favorite theme park characters. Have fun as they pose for pictures, sign autographs, and interact with everyone at your table... just wait until you tell everybody back home who YOU had dinner with!
- ◆ Start your day with a wake-up call from one of your favorite Universal Orlando theme park characters!
- ◆ Complimentary scheduled transportation service is available to Sea World Orlando, Aquatica and Wet'n Wild. Daily seating is limited and reservations are required 24 hours in advance. Upon arrival, visit the Attraction Ticket Center located in the hotel lobby to make transportation reservations and obtain boarding passes.

HOTEL POLICIES & INFORMATION

- ◆ Parking (1,200 on-site parking spaces);
 - Day guests: self parking: \$20 plus tax per day; valet parking \$30 plus tax per day
 - Overnight guests: self parking: \$15 plus tax per day; valet parking \$22 plus tax per day
- ◆ Check-in time: 4:00 pm. Check-out time: 11:00 am
- ◆ *Loems Loves Pets* - Pets are permitted. \$25 fee per stay (*other restrictions apply*).
- ◆ Safety deposit box is available at the front desk on a complimentary basis

MEETING & FUNCTION SPACE

- ◆ 85,000 sq. ft. of total meeting and function space
- ◆ 41,503 sq. ft. Pacifica ballroom divisible by 12, with ceiling height of 22 feet
- ◆ 10 breakout rooms
- ◆ 17,364 sq. ft. of pre-function space
- ◆ Admiralty Executive Boardroom with permanent table – seats 20
- ◆ 3 meeting planner offices: #1 - 14x26; #2 - 14x14; and #3 - 16x14
- ◆ 2 registration desks and remote hotel check-in terminals
- ◆ Separate convention entrance
- ◆ Bus staging/depot that can accommodate six buses
- ◆ Multitude of rigging/hanging points in ballroom and breakout rooms. Recessed lights - no chandeliers
- ◆ Loews Hotels RUSH line in every function room for quick response via RUSH line operator
- ◆ Digitally controlled HVAC in each function room
- ◆ Convention parking lot - 130,000 sq. ft., landscaped with trees and planters
- ◆ Outdoor function space including 10,000 sq. ft. convention center lawn (audio/visual support available), barbeque area measuring 6,875 sq. ft. and Wantilan Pavilion
- ◆ Exhibit space information
 - Ballroom can accommodate 248 (8x10) booths or 216 (10x10) booths
 - Five (5) total bays at loading dock
 - Freight door into ballroom is 10x12
 - Ballroom is carpeted. No trucks or boats.

ADDITIONAL INFORMATION ABOUT LOEWS ROYAL PACIFIC RESORT

- ◆ Opened June 2002 and underwent a \$10 million room renovation in 2007
- ◆ Conveniently located four miles from the Orange County Convention Center and 15 miles from Orlando International Airport (MCO)
- ◆ Florida Green Lodging Program certified in April of 2008
- ◆ *You First* – Loews Hotels frequent guest program with generous rewards. Visit www.loewshotels.com to become a member or for more information



Visit www.universalorlando.com, www.loewshotels.com or www.uomeetingsandevents.com to learn more about Loews Royal Pacific Resort and Universal Orlando!